

Audit Recommendation Follow-Up Report Auditor Report 10-007 & Report 11-009 Audit Committee – November 7, 2011



Summary (18 Recommendations)

- Complete Per Auditor
 - 5 Recommendations
- Complete & Awaiting Auditor Verification
 - ∘ 5 Recommendations
- Underway and On-Track
 - - 8 Recommendations



Specifics - Report 10-007

- · Completed:
 - #3 Implement degradation update program
 - #4 Document contract policies & procedures
- Completed (Awaiting Auditor Verification):
 - #1 Expedite street assessment
 - #2 Timely updates to pavement management



Specifics - Report 11-009

- · Completed:
 - #1 Assess most effective organization structure
 - #2 Appoint asset management advocate
 - #8 Written policies for inspection work
- Completed (Awaiting Auditor Verification):
 - #7 Underground Service Alert accounts
 - #13 Revise site assessment policies
 - #14 Define contract management roles



Specifics - Report 11-009

- Underway & On-Track
 - #3 Implement asset management procedures
 - #4 Develop 24-month excavation plan
 - #5 Develop trench cut compliance process
 - #6 Update Municipal Code pavement controls
 - #9 Revise trench restoration standards
 - #10 Penalties for unpermitted work
 - #11 Complete records for "in-lieu" work
 - #12 Reconcile permits and fee accounts



Critical Implementation Factors

- Exemption from local regulations
 - Requested by utilities
- Coordination
 - · Short-term
 - Long-term
- Public Education & Outreach



